

TROUBLESHOOTING PROCEDURES FOR VENEZIA

Issue	Cause	What to do
After installation, the unit doesn't work.	1. The power source is not turned ON.	1. Make sure the circuit breaker and the unit's power is ON.
	2. The power line and the cable locking connector is not connecting properly.	2. Check the power connection with the unit is connected properly.
	3. The switch board and control board wirings are disconnected.	3. Make sure the wirings between the switch board and control board are connected properly.
	4. The switch board or control board is defective.	4. Change the switch board or control board.
Light works, but motor is not turning.	1. The motor is defective, possibly seized.	1. Change the motor.
	2. The thermally protected system detects if the motor is too hot to operate and shuts the motor down.	2. The motor will function properly after the thermally protected system cool down.
	3. Damaged capacitor.	3. Change the capacitor.
	4. The switch board or control board is defective.	4. Change defective part.
The unit is vibrating.	1. The motor is not secure in place.	1. Tighten the motor in place.
	2. Damaged blower wheel.	2. Replace the blower.
	3. The hood is not secured in place.	3. Check the installation of the hood.
	4. The switch board or control board is defective.	4. Change defective part.
The motor is working, but the lights are not.	1. Defective halogen bulb.	1. Change the halogen bulb.
	2. The light bulb is loose.	2. Tighten the light bulb.
The hood is not venting out properly.	1. The hood might be hanging to high from the cook top.	1. Adjust the distance between the cook top and the bottom of the hood within 28" and 36" range.
	2. The wind from the opened windows or opened doors in the surrounding area are affecting the ventilation of the hood.	2. Close all the windows and doors to eliminate the outside wind flow.
	3. Blockage in the duct opening or ductwork.	3. Remove all the blocking from the duct work or duct opening.
	4. The direction of duct opening is against the wind.	4. Adjust the duct opening direction.
	5. Using the wrong size of ducting.	5. Change the ducting to at least 6" or higher for the internal blower and 8" or higher for the external blower.
Metal Filter is vibrating.	1. Metal filter is loose.	1. Change the metal filter.

DESCRIPTION	PART#
Replacement Parts	
Light Bulb MR16 (GU10) 50W (each)	Z0B-0020
Metal Mesh Filter (each)	50200004
Optional Accessories	
Recirculating Kit, ZVE-E30AS	ZRC-0050
Recirculating Kit, ZVE-E36AS/E42AS	ZRC-0051
Replacement Charcoal Filter (each)	Z0F-C002
Duct Cover Extension Kit	Z1C-00VE
Stainless Steel Back Splash, 30"	Z0S-0013
Stainless Steel Back Splash, 36"	Z0S-0016
Stainless Steel Back Splash, 42"	Z0S-0012
Wire Spice Rack, 30"	Z0R-0013
Wire Spice Rack, 36"	Z0R-0016
Wire Spice Rack, 42"	Z0R-0012

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